



# MESSAGE FROM URBAN LIGHT THAILAND DIRECTOR

WEDNESDAY, MARCH 25, 2020

After 7 out of 14 days of closing the Urban Light (UL) drop-in center, UL has still been able to provide: **239 hot & healthy meals** through our emergency food coupon program with our partner restaurants, and **37 health & hygiene kits** (containing soap, food, alcohol gel, and information on the virus amongst other essentials). Urban Light has **registered 14 clients for covid-19 health insurance**, and case managers, outreach workers and UL counsellors have been available via **phone and online chat services**.

The situation facing our clients is unimaginable and serious. How do you self-isolate when you don't have a home to go to? When you live in large groups in tight quarters? What if you don't have the money to panic buy to keep yourself fed for the foreseeable future? These are very real, very immediate life threatening situations with which our clients are faced.

UL is working to find the best and safest solutions to serve our clients - undoubtedly, one of the highest risk groups in Chiang Mai - without putting staff lives at risk.

On the 1st we plan to go back to work, doing as much as we can but with increased security measures and limited services, in line with the Government mandates. We will be open for three hours, checking for fevers, handing out emergency food coupons, providing up to date information, and special covid-19 health kits for all UL clients.

These times are unprecedented. The world is in shock, our team is concerned and UL's clients are still trying to process what is happening around them. Thank you for your continued support - we need it now more than ever. I would like to extend a special thanks to Highland Church of Christ for their generosity in supporting these extra emergency efforts at this time.

Stay safe everyone,



*Maia*  
Maia Mounsher  
Thailand Director

